



**Together
Improving
Care™**

**Ensemble
au cœur
des soins™**

Your new Medline Canada Account and How to Order from Medline Canada

June 18, 2024

Dear Valued Medline Canada (Médi-Sélect) Customer,

As we shared with you recently, Medline Canada, Corporation has been working on an enhancement to our core Enterprise Resource Planning (ERP) system to fully integrate the business operations of Médi-Sélect with Medline Canada. As part of this initiative, we are retiring our Quebec City warehouse, and we will serve all customers from our modern centralized Distribution Centre as of July 26, 2024.

This transition will not affect pricing or product offerings, and you will continue to receive quality service and value-added expertise from Medline Canada. The product order codes for items will be changing to the codes used in our Medline SAP system and we will be providing you a complete cross-reference guide that will reference the current product code and the new code to use once transitioned.

Over the coming weeks, your Medline Sales Representative will reach out to help and assist you in the setup of this transition (please feel free to contact them in the coming weeks if you do not hear from them). We have proactively set up the account and pricing in the Medline SAP system. Below, the link to our order portal, product catalogues and our Customer Support contact information. To begin ordering products from our online portal, please use the link on the web order portal. Contact your Sales Representative or Customer Support team to register for online ordering and to obtain your new account number.

New Account Number:

Please contact your sales rep or customer service

Order Portal:

www.medline.ca/fr/comment-acheter or www.medline.ca/en/how-to-buy

Customer Support:

1.800.463.5166 or canadacs@medline.com

Product Catalogues:

www.medline.ca/fr/comment-acheter/voir-catalogues or
www.medline.ca/en/how-to-buy/catalogue



You can start ordering from Medline Canada now; you do not have to wait until July 26. Please note that your old Médi-Sélect account number will be deactivated on July 26. Should you have any questions, don't hesitate to contact Customer Service at 1.800.463.5166 or your local Medline Sales Representative.

Medline Canada, Corporation

5150 Spectrum Way, Suite 300

Mississauga, ON L4W 5G2

medline.ca





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Also, as a result of this change, please use the following accounting information as you start using your new account number, for both mail and EFT transfers:

Payment remittances by mail should be sent to:

Medline Canada, Corporation
300-5150 Spectrum Way
Mississauga, ON L4W 5G2

EFT payment should be sent to our new EFT details:

Financial institution:

Bank of Montreal,
100 King Street West,
Toronto, ON M5X 1A3
Institution Number: 001
Transit Number: 00022
Account Number: 1890-778
Remittance email: EFTRemit@medline.com

Thank you for being a valued customer. We are grateful for your trust and partnership in improving the health of Canadians – Together Improving Care™.

Sincerely,

Dave Forte
Senior Vice President
Medline Canada, Corporation

